

Exhibitor Advisory

Questionable accommodation booking practice by Exhibitors Housing Services / EHS Housing Services

Informa Markets would like to advise all exhibitors to beware of a scam targeted at exhibitors of major trade exhibitions.

Run by an organisation called Exhibitors Housing Services or EHS Housing Services out of the U.S. and Germany with UK numbers listed as well, this scam claims to be able to book accommodation for exhibitors and their staff travelling to major trade events. Through a booking form, the organisation collects credit card details of exhibitors and subsequently, payment for the booking. However, bookings are not made.

If you are approached by Exhibitors Housing Services or EHS Housing Services, or similarly suspicious operations, we suggest that you follow the advice below.

1. You should not complete the booking form.
2. However, if you have mistakenly completed and returned the form, the advice is to contact the credit card company to cancel the payment.
3. Keep a written record of any communication with this company. If possible record any telephone calls and inform them that you are doing so.

Do kindly note that JTB Pte Ltd is the official travel agent for Informa Markets. For any hotel reservations, you can contact them at UBMSES_OTA.sg@jtbap.com.

Please do not hesitate to clarify with us if you are in any doubt or if you are contacted by the above organisation or any companies claiming to act on our behalf.

Thank you.

Informa Markets
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